

MILE HIGH NETWORKS LLC — DMCA COPYRIGHT INFRINGEMENT POLICY

Effective Date: March 2026

This is the official copyright infringement notification policy ("DMCA Policy") for the website and services owned, operated, or provided by Mile High Networks LLC ("Mile High Networks," "we," "us," or "our").

This Policy sets forth the procedures for users, customers, subscribers, and visitors (collectively, "Users") to notify us of alleged copyright infringement and the procedures we follow in response, under the Digital Millennium Copyright Act, 17 U.S.C. § 512 ("DMCA").

This DMCA Policy is incorporated by reference into our Master Services Agreement ("MSA"). Capitalized terms not defined here have the meanings given in the MSA.

Mile High Networks may modify this Policy at any time by posting the revised version on our website at milehighnetworks.net.

1. How to Submit a Notice of Copyright Infringement

If you have a good faith belief that material accessible through our website or Services infringes your copyright, you must provide a written notice to our Designated Agent (see contact information below) containing substantially the following:

1. A physical or electronic signature of the copyright owner or a person authorized to act on the owner's behalf
2. Identification of the copyrighted work claimed to have been infringed, or, if multiple works are covered by a single notification, a representative list of such works
3. Identification of the material that is claimed to be infringing or to be the subject of infringing activity, and information reasonably sufficient to permit us to locate the material
4. Information reasonably sufficient to permit us to contact the complaining party, such as a postal address, telephone number, and email address
5. A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law
6. A statement that the information in the notification is accurate and, under penalty of perjury, that the complaining party is the copyright owner or is authorized to act on behalf of the owner

2. Designated Agent Contact Information

Name of Service Provider: Mile High Networks LLC **Postal Address:** 8196 E Valley Road, Prescott Valley, AZ 86314 **Telephone:** (928) 493-4420 **Email:** abuse@milehighnetworks.net

If submitting your notice by email, you must include "**DMCA Infringement Notification**" in the subject line.

This contact information is intended only for DMCA notices and related correspondence. Other inquiries sent to this address will not receive a response.

Important: Mile High Networks' Designated Agent is registered with the U.S. Copyright Office as required by the DMCA. You may verify this registration at <https://www.copyright.gov/dmca-directory/>.

3. Our Response to Infringement Notices

Upon receiving a notice that substantially complies with the DMCA requirements above, we will:

1. Remove or disable access to the allegedly infringing material
2. Notify the User who posted or is associated with the material, providing a copy of the notice to the extent permitted by law
3. Inform the User of their right to submit a counter-notice (see Section 5 below)

WARNING: United States law provides significant penalties for submitting false or fraudulent claims of copyright infringement. If you knowingly misrepresent that material is infringing, you may be subject to severe civil penalties — including monetary damages, court costs, and attorneys' fees — as well as criminal prosecution for perjury.

4. Repeat Infringer Policy

Mile High Networks will terminate the account, subscription, or service of any User who is a repeat infringer.

- A User's service will be terminated upon receiving **six (6) complaints or violations** for the same IP address or account within a **twelve (12) month** period
- A complaint will not be counted against a User if the User has filed a valid counter-notice and no further legal action has been taken by the copyright owner or their agent
- A User does not need to be found guilty of copyright infringement in court to be deemed a repeat infringer; the determination is at our sole discretion based on the frequency and nature of complaints
- Mile High Networks may assess a **DMCA Administrative Fee** for the processing and handling of each complaint received after the second notice

A User whose service is terminated under this Policy may not establish a new account under any name. Doing so constitutes a violation of this Policy and the MSA, and the User shall indemnify and hold Mile High Networks harmless for any resulting liability.

5. Counter-Notice Procedure

If you are a User whose material was removed or whose access was disabled and you believe the action was due to a mistake or misidentification, you may submit a counter-notice to our Designated Agent containing substantially the following:

1. A physical or electronic signature of the User
2. Identification of the material that was removed or disabled and the location where it appeared before removal
3. A statement under penalty of perjury that you have a good faith belief the material was removed or disabled as a result of a mistake or misidentification
4. Your full name, postal address, telephone number, and email address, along with a statement that you consent to the jurisdiction of the Federal District Court for the District of Arizona, and that you will accept service of process from the person who submitted the original infringement notice or their agent

What Happens After We Receive a Counter-Notice

1. We will forward the counter-notice to the person who submitted the original infringement claim. **Please note:** the counter-notice includes your personal information, and by submitting it, you consent to its disclosure

2. If the original complainant does not notify us within **ten (10) business days** that they have filed a court action seeking to restrain the infringing activity, we may restore the material at our discretion
3. If the original complainant does file such a court action within ten business days, we will not restore the material

Mile High Networks retains the right to remove, block access to, or decline to restore any material at any time, for any reason, without notice or liability.

6. Contact Information

For questions about this DMCA Policy (not infringement notices), contact:

Mile High Networks LLC 8196 E Valley Road Prescott Valley, AZ 86314 Phone: (928) 493-4420 Email: support@milehighnetworks.net

For infringement notices only: abuse@milehighnetworks.net